# Producer Renewal Bulletin

Plan Year July 2023 - June 2024

Advanced Professionals Insurance & Benefit Solutions is pleased to present the 2023 plan year details for the July 1st anniversary date Business Health Trust Industry Health Trusts with medical from Premera Blue Cross. As you work with your clients through the renewal process, we would like to highlight the following:

- Robust in-network virtual care continues to include access to a variety of options through 98point6, Doctor on Demand, Talkspace and Boulder Care.
- NEW! Cobalt suite utilizing Heritage Network added for 2023 with three plans with deductibles of \$6,000, \$7,000, and \$8,000.
- NEW! Dental Plan 8 with \$750 annual maximum available for 2023.
- Slight increase to dental rates for the first time in over four years of 2.6 percent.
- NEW! Vision additions for 2023 include:
  - ✓ Exam Plus Plan is inexpensive and covers an annual exam plus discounted hardware.
  - ✓ Voluntary Vision Plan that matches the existing Plan A in both benefits and price.
  - ✓ Computer VisionCare (CVC) rider available for Plan B and Plan C.
- NEW! Wellspring EAP has been replaced by Behavioral Health Systems, which features a 4-visit plan for employees and dependents with expanded support including access to in-person and virtual visits.



Washington's Source for Employee Benefits

#### Contact Us!

Questions? Comments? Email us at <u>BHT@advprofessionals.com</u>, find resources on the <u>BHT Producer Site</u>, or contact your sales representative:

### **Paul Baker**

**\** 206.899.1895

Paul.Baker@advprofessionals.com

### **Nathan Edmondson**

**L** 206.602.3558

Nathan.Edmondson@ advprofessionals.com

### **Amanda Weidman**

**\** 206.962.3583

<u>Amanda.Weidman@</u> advprofessionals.com



The below Health Trusts with medical through Premera Blue Cross renew July  $1^{\mathrm{st}}$ .











Page 1 Last Modified 5/11/2023

### **Business Health Trust**

Business Health Trust offers comprehensive,



affordable employee benefits to small and midsized businesses and non-profits in the state so that they can provide competitive employee benefit programs for sustainable organizations and healthy, productive employees.

We provide large company benefits at competitive prices for small businesses in the state. Whether you have two employees or more than 100, we can help you create a benefits program that attracts talent and keeps your employees healthy and productive – at a budget you can afford.

We are a source to help small businesses navigate the complex world of health insurance and employee benefits. We offer more than insurance — we are a resource, offering small employers in Washington the information and tools they need to design and manage a competitive employee benefits program, help their employees make good use

of medical and wellness benefits, and keep up-to-date on policy issues that affect small businesses in the state.

### We advocate for small business insurance needs in Washington.

Business Health Trust was founded so that small businesses and non-profits could offer their employees the health benefits they need to stay competitive, providing health insurance for groups that might not otherwise be able to afford coverage.

We handle administration, so you can focus on what's important: your business. We handle benefit plan administration for ultimate convenience, offering consolidated billing, online payment, and online access to benefits for easy enrollment throughout the year.



businesshealthtrust.com



facebook.com/businesshealthtrust

### Sponsoring Association & Partners

The <u>Seattle Metropolitan Chamber of Commerce</u> and its related Industry Groups are the sponsoring associations of the Business Health Trust and the Industry Health Trusts. The Seattle Chamber and its industry groups also recognize membership in these partner associations. Membership dues are subject to normal nominal annual increases. Membership partners include:



































# Product Highlights

#### **Premera Blue Cross**

- All Titanium, Sterling and HSA plans utilize the Heritage and Heritage Prime networks.
- Three Titanium plans: \$200, \$350 and \$500 deductible options, featuring 2x family deductible and out-of-pocket maximums.
- Ten Sterling plans: \$250, \$500, \$750, \$1,000, \$1,500, \$2,000, \$2,500, \$3,000, \$4,000 and \$5,000 deductible options.
- NEW! Cobalt suite utilizing Heritage Network added for 2023 with three plans with deductibles of \$6,000, \$7,000, and \$8,000.
- Deductible waived for all diagnostic services on all Sterling and Titanium plans, including advanced imagery.
- Enhanced rehabilitation available with 45 outpatient visits annually.
- Four HSA Plans: \$1,500, \$2,500, \$3,500 and \$5,000 deductible options.

### **Delta Dental of Washington**

- NEW! Plan 8 with \$750 annual maximum available for 2023.
- Diagnostic and Preventive Waiver continues to be included in all plans. Class 1 services do not count toward annual benefit maximum.
- Benefit maximums range from \$750 to \$2,500.
- Annual deductible options from \$0 to \$50/individual and \$0 to \$150/family.

#### **VSP Vision Care Inc.**

- Six vision plan variations to choose from.
- NEW! For 2023, Plan A can be offered as a voluntary plan with the same benefits and price as the employer sponsored option with no participation requirement
- NEW! Exam Plus Plan, available for 2023, is inexpensive and covers an annual exam plus discounted hardware.
- NEW! <u>Computer VisionCare</u> (CVC) rider available on Plans B and C. This plan enhancement applies to employees only.
- All plans include an exam every 12 months.

#### LifeMap

- \$15,000 Basic Life and AD&D coverage continues to be included with all medical plans.
- Additional basic life and voluntary options available.
- Four Long-Term Disability Plans.

### **Behavioral Health Systems**

- NEW! Employee Assistance Program partner.
- Expanded to four-visit model for employees and dependents included with medical plans, at no change to the current EAP rate.
- Convenient and dedicated service offered 24/7.
- In Person and virtual visits available.
- Expanded services include legal and financial consultation, elder care guidance, as well as counseling.

## AIG Voluntary Personal Accident Coverage

- 24-hour accident protection in increments of \$25,000 to \$250,000.
- Benefits include Accidental Death & Dismemberment, common carrier, seatbelt/airbag, paralysis, and tuition benefits.



### **Additional Benefits**

### **Small Business Savings for All Members**



Passport Corporate Membership: Save money on dining, shopping, and travel – as well as gym memberships, childcare and much more, with access at no additional cost to the Passport Corporate program.



HR Tools and Resources: Through an exclusive partnership with Archbright, Business Health Trust member employers have access to HR tools such as a free HR Hotline, sample policies, job descriptions, forms and more with a basic membership to Archbright's online HR resources at no additional cost. Business Health Trust members also receive 20 percent off additional services and membership types.

### **Additional Offerings**



Retirement Solutions: Business Health Trust members now have access to the <u>EVOLVE 401(k)</u> plan, the ideal solution for businesses that want to offer full-service retirement benefits and keep costs in check. EVOLVE is run by Newfront Retirement Services, Inc., an experienced team of retirement services professionals who handle the details so you can stay focused on growing your business.



Business Insurance: Through a partnership with Newfront – a leading insurance and financial services company – Business Health Trust is now offering Newfront Total Solution – Property and Casualty coverage to our venture-backed technology companies. Newfront Total Solution is the premium policy for companies that want to secure a competitive advantage with broad coverage that's easy to obtain and keeps up with you as you grow.



### Business Health Trust

## Medical Carrier

#### **Premera Blue Cross**

The Business Health Trust Industry Health Trusts provide a comprehensive array of Premera Blue Cross medical products. The Trusts' offering of innovative plan designs provide customized options, such as virtual care that gives employees 24/7 access to health care. All medical plans include these great support programs:

- Find a Doctor: Search doctors, clinics, cost estimates and more.
- Virtual Care: Diverse in-network access includes:
  - √ <u>98point6</u>: Text-based primary/urgent care from a doctor, 24/7.
  - ✓ Doctor On Demand: Video and phone-based primary/urgent care and mental health therapy.
  - ✓ Talkspace: Video and text-based mental health therapy.
  - ✓ Boulder Care: Treatment for opioid use disorder and alcohol use disorder. Video visits and messaging with a therapist.
- 24-Hour NurseLine: Free, confidential health advice from a registered nurse, available 24/7. Number is located on the back of members' Premera ID card.
- Pregnancy and newborn support: BestBeginnings Maternity engages parents from pregnancy through newborn care with personalized tools and support that encourages discovering risks early. Members can download the BestBeginning app on iOS or Android.

98point6, Doctor On Demand, Talkspace and Boulder Care are independent companies which provide virtual care services on behalf of Premera Blue Cross





#### **BLUE CROSS**

An Independent Licensee of the Blue Cross Blue Shield Association

#### Online Resources

Once enrolled in Premera Blue Cross, help your clients take advantage of the quality care and benefits available:

- Create Member Accounts: Create an account and sign in on the secure <u>premera.com</u> member website to get current benefit information. Members can create an account for everyone enrolled on the plan.
- Go Paperless: Members can read their explanation of benefits (EOB) online. Premera will send an email when a new EOB is available to view. To enroll in Paperless EOB, sign in to premera.com, then go to Account Settings.
- Premera Mobile App: The Premera mobile app offers members the opportunity to always have their ID card and health info on the go! Available for iOS or Android.



## **Dental Plans**

### Delta Dental of Washington – Monthly Premium

Dental 2-9 Subscribers	EMPLOYEE	EMPLOYEE + SPOUSE	EMPLOYEE + CHILD(REN)	EMPLOYEE + FAMILY
Plan 1	\$49.94	\$94.90	\$96.43	\$141.40
Plan 2	\$62.19	\$118.22	\$120.07	\$176.10
Plan 3	\$73.05	\$138.87	\$141.08	\$206.90
Plan 4	\$72.22	\$135.91	\$138.08	\$201.74
Plan 5	\$65.76	\$124.99	\$126.97	\$186.21
Plan 6	\$55.97	\$106.39	\$108.07	\$158.49
Plan 7 (voluntary)	\$68.16	\$129.56	\$131.59	\$193.01
Plan 8	\$47.00	\$89.33	\$90.76	\$133.09
10-50 Subscribers	EE	ES	EC	EF
Plan 1	\$41.90	\$79.64	\$80.90	\$118.66
Plan 2	\$52.17	\$99.19	\$100.75	\$147.75
Plan 3	\$61.31	\$116.54	\$118.37	\$173.61
Plan 4	\$56.81	\$114.01	\$115.86	\$169.29
Plan 5	\$55.18	\$104.89	\$106.53	\$156.26
Plan 6	\$46.96	\$89.27	\$90.67	\$132.97
Plan 7 (voluntary)*	\$57.17	\$108.70	\$110.42	\$161.94
Plan 8*	\$39.44	\$74.97	\$76.14	\$111.68
Child Only Ortho Rider	_	_	\$24.87	\$24.87
Family Ortho Rider	\$1.10	\$2.22	\$26.82	\$27.92
51+ Subscribers	EE	ES	EC	EF
Plan 1	\$38.96	\$74.07	\$75.24	\$110.36
Plan 2	\$48.51	\$92.25	\$93.70	\$137.41
Plan 3	\$57.02	\$108.37	\$110.08	\$161.45
Plan 4	\$52.84	\$106.03	\$107.74	\$157.43
Plan 5	\$51.32	\$97.55	\$99.08	\$145.32
Plan 6	\$43.66	\$83.02	\$84.33	\$123.66
Plan 7 (voluntary)*	\$53.18	\$101.10	\$102.69	\$150.59
Plan 8*	\$36.68	\$69.72	\$70.82	\$103.87
Child Only Ortho Rider	-	-	\$24.87	\$24.87
Family Ortho Rider	\$1.10	\$2.22	\$26.82	\$27.92



## Additional Products

#### **VSP Vision Care Inc. – Monthly Premium**

Vision	EMPLOYEE	EMPLOYEE + SPOUSE	EMPLOYEE + CHILD(REN)	EMPLOYEE + FAMILY
Choice Plan A* (12/24/24)	\$4.59	\$7.31	\$7.51	\$10.25
Choice Plan B (12/12/24)	\$5.98	\$9.55	\$9.75	\$13.32
Choice Plan B + CVC	\$6.93	\$10.50	\$14.27	\$10.70
Choice Plan C (12/12/12)	\$7.45	\$11.88	\$12.12	\$16.56
Choice Plan C + CVC	\$8.60	\$13.03	\$13.28	\$17.72
Exam Plus Plan	\$0.81	\$1.63	\$2.78	\$1.74

<sup>\*</sup>Also available as a Voluntary Plan (must be offered as either voluntary or employer sponsored)

### LifeMap – Monthly Premium

Life / AD&D Plans				
Plan A: \$15,000 Basic Life and AD&D	\$3.05			
Plan B: \$50,000 Basic Life and AD&D	\$10.70			
Plan C: 1X salary to \$100,000 max	\$0.175 per \$1,000			
Plan D: 2X salary to \$200,000 max	\$0.192 per \$1,000			

Voluntary Life Rates				
Age	Gross Rate per \$1,000			
Under 30	\$0.10			
30-34	\$0.11			
35-39	\$0.13			
40-44	\$0.24			
45-49	\$0.42			
50-54	\$0.71			
55-59	\$1.22			
60-64	\$1.41			
65-69	\$2.48			
70-74	\$4.35			
75 and older	\$6.65			

Behavioral Health Services EAP – Monthly Premium

Price per Employee per Month: \$0.86

## Renewals on AP Connect

Dedicated to helping your business grow, Advanced Professionals Insurance & Benefit Solutions has streamlined the renewal process through our fully integrated <u>AP</u> <u>Connect</u> producer platform.

Once your renewal is ready, you will be able to access it anytime at your convenience on AP Connect. You will receive an email from apconnect@advprofessionals.com when your proposal can be downloaded and completed. Please note that the renewal will not be attached to the email; to view and complete the proposal, you must log into AP Connect and follow the below instructions:

#### **4-Step Process to Complete Renewal**

- 1. Select "Renewals" from the navigation bar, then select the "Opportunity Name" of the respective group and trust.
- 2. Next, click the "View Proposals" button on the top right.
- 3. You can then download the "Renewal Proposal."
- 4. You will then be able to confirm how the group would like to renew their coverages. Options include:
  - ✓ "Renew As Is" Groups will not have to complete a GMA. A renewal confirmation will be sent out following the renewal selection.
  - ✓ "Renew With Changes" The GMA will be made available to you via the "Tasks" tab in AP Connect.



### **3-Step Process to Complete Group Master Application**

- 1. For groups that "Renew with Changes," both the Producer and Benefit Administrator (employer) will receive access to the GMA once the renewal process has begun. The initial preparer (i.e. Producer Support or Producer) will complete all required fields within the GMA.
- 2. The Benefit Administrator will then sign into AP Connect to complete and sign the GMA. All required fields must be completed before the Benefit Administrator can produce a signature. The Benefit Administrator has the ability to modify pre-filled information as needed.
- 3. In the last step, the Producer or Producer Support reviews and executes the completed GMA. Once executed, the GMA and required renewal documents will be delivered to Advanced Professionals, who will process the submission.



# Renewal Tips for 2023

Renewal forms are due by the 10th of the month prior to the group's renewal date. If the required renewal documents are not received by this date, group eligibility cannot be guaranteed for the scheduled renewal date. Therefore, providers and carriers may inform the employees that they do not have coverage.

If renewal forms are not received by the last day of the current contract, coverage will automatically terminate. We will assume the group desires to cancel coverage unless advised otherwise.

Pre-renewal premium invoices should be paid exactly as billed. Please advise your clients to contact the Third Party Administrator (TPA) with any premium or enrollment questions, concerns, or discrepancies. Any requested revisions will be reflected on the group's next billing statement. All taxes and fees associated with the Affordable Care Act (ACA) will continue to be included in the invoiced premiums.

In order to process new group or renewal documents, the Association Partner membership must be verified and noted on the GMA. Additionally, the producer must maintain membership with one of the Association Partners.

Any open enrollment changes can be directed to the TPA, Vimly Benefit Solutions, once the renewal documents have been submitted.

### Renewal Resources - Video Tutorials

Looking for step-by-step instructions on completing your renewal? Watch our AP Connect tutorials to help you complete your renewals and new business submissions.

- Renewals in AP Connect
- New GMA Training

- New Business Submission
- New Business RFPs

### **AP Connect Training**

To schedule AP Connect training for your producer house, contact AP Training Account Manager Vaneza Gutiérrez at:



Vaneza.Gutierrez@advprofessionals.com

# Managing General Agent

Advanced Professionals Insurance & Benefit Solutions exclusively performs group trust and benefit platform management services. Our clients are the benefit trust or platform, and the producer community. We do not work directly with employer groups, but rather, with underwriters/carriers and producers on rating, new business, and renewals/retention of existing member companies.

The producer maintains the relationship with the employer group, and we maintain the relationship with the producer.

Advanced Professionals Insurance & Benefit Solutions has a full team of knowledgeable and professional staff that is committed to providing the best possible customer service. This includes answering questions and concerns in a timely manner, and identifying and anticipating needs, resulting in more efficient service.



### Your Producer Platform

Advanced Professionals' proprietary <u>AP</u> <u>Connect</u> is your end-to-end platform for RFPs, new business and renewals, including 24-hour access to benefit summaries, the most up-to-date booklets and forms, access to provider directories, Rx information, producer communications, and other pertinent Trust documents, such as:

- Underwriting Assumptions and Guidelines
- Producer Commission Schedule
- Marketing and Sales Tools
- Carrier Contact Sheet

### Producer Accreditation and Annual Certification

The following items must be kept current in order to receive commissions, renewals and requests for proposals:

- Accreditation Agreement Each Producer House must have an accreditation agreement on file. The agreement includes AP Connect user rights for producers and support staff. If any changes occur – mergers, acquisitions, etc., – producer house must contact Advanced Professionals to ensure accreditation agreement is still valid.
- Producer Certification Producers selling any trust offered by Advanced Professionals must be certified in that trust. Certification must be completed annually.

- Current Appointments with all applicable Carriers
- Current Washington State License
- Errors and Omissions Liability Insurance with a limit of no less than \$1,000,000
- Current Seattle Chamber or Partner Association membership

Please note that if a producer's certification is suspended, commissions are not paid. Producers are allowed 90 days from the date of expiration to become compliant with all certification requirements.

After 90 days, commissions will be forfeited, and no retroactive payments will be issued.



## **Customer Service**

# General Inquiries and Information

Public site: BusinessHealthTrust.com

**Producer Website** 

BHT@advprofessionals.com

### Premera Blue Cross

www.Premera.com

Customer Service: 800.722.1471

# Delta Dental of Washington

www.DeltaDentalWA.com

Customer Service: 800.554.1907

### VSP Vision Care Inc.

www.VSP.com

Customer Service: 800.877.7195

### Behavioral Health Systems

<u>BehavioralHealthSystems.com</u> Customer Service: 800.245.1150

### LifeMap

www.LifeMapCo.com

Customer Service: 800.794.5390

### AIG

Customer Service: 212.770.7000

### Third-Party Administrator



### **Vimly Benefit Solutions**

YOUR THIRD-PARTY ADMINISTRATOR

- 425.771.7359
- BHT@vimly.com
- Business Health Trust P.O. Box 25 Mukilteo, WA 98275

- · Maintains and processes member eligibility
- Consolidated billing
- Premium processing
- Premium and eligibility reconciliation
- Producer commissions
- Delinguency processing and adjudication
- Administrative guides for participating employers
- COBRA administration for Trust products at no additional cost
- Premium only plan services for all participating companies at a discounted rate
- Discounted Flex Plan (Section 125) administration, installation, documentation, compliance and employee meetings: <u>flexspending@vimly.com</u>